

EX PARTE OR LATE FILED

June 10, 1994

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JUN 15 1994

Office of the Secretary  
Federal Communications Commission  
1919 M Street, N.W.  
Washington, D.C. 20554

FCC MAIL ROOM

RE: FCC Docket No. 93-22, RM-7990

I would like this letter to be entered as evidence in the FCC's rulemaking, Docket No. 93-22, RM-7990.

On Friday, June 3, 1994, I received my monthly (home) telephone bill (copy enclosed) from NYNEX which also included a separate bill from "INFO ACCESS" for \$30.90 to a "1-800" number. Since I did not make this call, I called the number listed on the bill "1-800-765-5347" and quickly discovered that it was a "phone sex" service (a taped message began immediately with very graphic sexual conversation). I hung up and then called the number on the bill for those who have questions about the bill, "1-800-645-8830."

Again there was a taped message which stated that I had signed up for something called "life services" and I would be billed \$30 a month until I cancelled the service. The taped message indicated I was responsible for this bill and that if I did not place the call I should check with family members, friends, or employees, etc., but whether or not I placed the call, I would still be held responsible for this "1-800" charge. I most certainly did not make this call and I have no intention of being held responsible for any charge connected with it!

I called the number a second time and got another recording which indicated that I could request a "block" on this number but that it would not take effect for 72 hours. This recording reminded me that I might be responsible for additional calls that had been made after this billing cycle.

Since I was unable to reach a person at INFO ACCESS, I called a NYNEX representative on the next business day, June 6, 1994, and inquired as to the relationship between NYNEX and INFO ACCESS. I was told that there was no relationship and, in fact, that NYNEX would no longer be billing for INFO ACCESS after June 1, 1994. The representative told me that she had seen alot of similar bills for the month of May especially and she had heard that others were also having difficulty contacting a "live person" with whom to discuss these bills. I told her I would pay my NYNEX bill as usual, but I refuse to pay for a bill which I did not make nor authorize anyone else to make.

The NYNEX representative also told me that she understood that school kids were passing these "1-800" numbers around, etc. and that these really "900" call companies were getting around the blocks on their number by using the "1-800" as an entrance.

No. of Copies rec'd \_\_\_\_\_  
List ABCDE \_\_\_\_\_

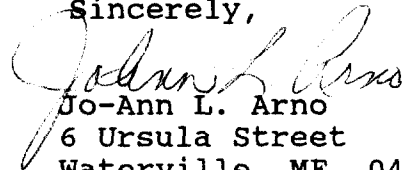
*Orig*

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Whatever the gimmicks used by these pornographic phone services, I am not party to them and I did not contract for them and I will not pay. If I am going to be held financially responsible for anything, then my permission up front must be obtained. Why should phone sex services not have to operate by the same rules as legitimate businesses? It appears that this company is attempting to do business through theft and deception.

Sincerely,



Jo-Ann L. Arno  
6 Ursula Street  
Waterville, ME 04901  
Tel: 207-872-8829

P.S. I have always enjoyed an excellent credit rating and my refusal to pay this bill better not adversely affect it.

Enclosure

pc: NYNEX/INFO ACCESS  
Mary Niles - Maine Public Utilities Commission

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INFOACCS PAGE 1 OF 1

04901  
CCR18

IF YOU HAVE QUESTIONS ABOUT  
THE INFO ACCESS, INCORPORATED  
PORTION OF YOUR BILL PLEASE  
CALL ..... 1 800 645-8630

ACCOUNT NO. **207 872-8829 157 003 4** R36

BILLING PERIOD: APRIL 25-MAY 24, 1994

*8 AM - 6 PM - 1-800-568-3197*

### Itemization of Account

#### New Charges

##### ► Calling Services

##### • ITEMIZED CALLS

NO.	DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
1.	APR 25	152PM	NETWORK C	LS 800 765-5347	DD	3:31	30.00

\* DD DAY DIAL

TOTAL OF CALLING SERVICES ..... **30.00**

► **Total Tax—FEDERAL** ..... **.90**

**TOTAL NEW CHARGES FOR INFO ACCESS, INCORPORATED** ..... **30.90**

This portion of your bill is provided as a service to INFOACCS.  
There is no connection between NYNEX and INFOACCS.

*6/6/94  
called NYNEX  
spoke with  
I reported that  
this and I do not intend to pay it.  
she told me NYNEX had received  
a list of calls regarding a similar bill  
and "Info Access" does not intend to  
NYNEX did for this company after  
June 1.*

*Unable to reach  
Info Access - Busy signal  
no answer when it rang?*

*Carole Glade*

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**NYNEX**

FCC MAIL ROOM

ACCOUNT NUMBER



NYNEX  
PO BOX 1939  
PTLD ME 04104-5010

207 872-8829 157 003 4 R36 03

BILL DATE: MAY 24, 1994

Amount Paid

Total Amount Due

86.90



JO ANN ARNO  
6 URSULA ST  
WATERVILLE ME 04901-4630

01 207872882915700336920724 8 000000000000000086900

Please fold and detach here. Return above portion with your payment. If paying in person bring the entire page. All charges are payable to NYNEX.

### Summary of Account

ACCOUNT NO. 207 872-8829 157 003 4 R36 BILLING PERIOD: APRIL 25-MAY 24, 1994

#### ► Past Charges and Credits

PREVIOUS BILL	68.81
PAYMENT RECEIVED—THANK YOU	68.81 CR
OUTSTANDING BALANCE BEFORE NEW CHARGES	0.00

#### ► New Charges

NYNEX	56.00
INFO ACCESS, INCORPORATED	30.90
TOTAL NEW CHARGES	86.90

#### ► Total Amount Due

86.90

A 1.388% LATE PAYMENT CHARGE MAY BE APPLIED TO THE BALANCE DUE IF PAYMENT IN FULL IS NOT RECEIVED 25 DAYS FROM THE DATE ON THE ENVELOPE.

QUESTIONS ABOUT YOUR BILL? PLEASE CALL THE INDIVIDUAL COMPANY INVOLVED. PHONE NUMBERS FOR EACH COMPANY ARE LISTED ON THE ITEMIZATION PAGES OF THAT COMPANY.